



STAY HOME
TAKE CARE



 Abu Dhabi & Al Ain 800RGGAS (800-74427)
Dubai & Northern Emirates 800RGAS (800-7427)

www.royalgas.com



*ROYAL GAS PROVIDES 24 /7
CUSTOMER SERVICE
TO ASSURE CUSTOMERS
THAT THEIR REQUIREMENTS
AND EXPECTATIONS
ARE TOP PRIORITY FOR
OUR COMPANY.*



EMERGENCY HOTLINE

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ONLINE SERVICES

Due to (COVID-19) current situation:

All Physical meter reading & CASH payment Collection will be on HALT.

You can enjoy using the features for our online & mobile application:

- Self-meter reading – where you can upload your current meter reading & meter photo.
- Online payment & review bills
- Update your profile (mobile number & email) to receive notifications.

Email: support.ad@royalgas.ae
ithelpdesk@royalgas.com

Website:- www.royalgas.com

Landline:- 02-6323236



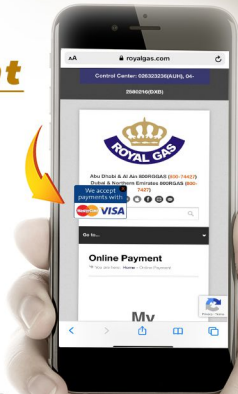
www.royalgas.com



Gas Bill Payment

We suggest to pay your gas bill through online payment in our website or bank transfer or through mobile application.

Monthly Green Bill via registered emails & SMS via registered mobile numbers will be sent.





Gas Meter Reading

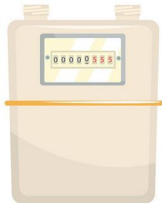
We advice our customers to send their meter reading with the three options below:

1- Send your meter reading to the following Email:

support.ad@royalgas.ae

2- Log into your online payment account and submit your meter reading online.

3- Send your gas contract number and gas meter reading photo to **ROYAL GAS**.



 Whatsapp Emergency Number:- 050-6496268

Landline:- 02-6323236



STAFF SAFETY

Our staff have been instructed to take safety precautions in communicating with other staff and outside office transactions.

Royal Gas Team is following the safety social distancing and wearing the proper PPE.

*We are **continuously** monitoring the staff health situation.*



*To combat the coronavirus, stay at home
it is the responsible thing to do*



*To avoid any disruption or interruption to the service,
please register online:*


Kindly follow the simple steps mention on the website:

www.royalgas.com

*to create your online account for **NEW USER**, or
download our smart mobile application available*

on  [Google Play](#)

&

 [Apple Store](#)

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